



**STEP 1:** Fill the form and send it to the email [assistance@tonfly.com](mailto:assistance@tonfly.com)

**STEP 2:** Ship your item(s), including a printed copy of this form, to the address :  
Tonfly s.r.o. - Cintorinska 29/18 - 95803 Partizanske - SLOVAKIA (EU) - Phone +421 38 748 7070.

**For returns outside of EU:** Tonfly will provide a document for CUSTOMS to include in the package. (MANDATORY)

Used jumpsuits **MUST** be washed before being shipped; contrarily, a surcharge will be applied on the garment processing.

**I'M A:**  PRIVATE CUSTOMER

NAME AND SURNAME: \_\_\_\_\_

BILLING ADDRESS: \_\_\_\_\_

TELEPHONE: \_\_\_\_\_

EMAIL: \_\_\_\_\_

SHIPPING ADDRESS: \_\_\_\_\_

**I'M A:**  OFFICIAL DEALER

DEALER'S NAME: \_\_\_\_\_

CUSTOMER'S FULL NAME: \_\_\_\_\_

BILLING ADDRESS: \_\_\_\_\_

TELEPHONE: \_\_\_\_\_

EMAIL: \_\_\_\_\_

SHIPPING ADDRESS: \_\_\_\_\_

**I'M A:**  SPONSORED ATHLETE

NAME AND SURNAME: \_\_\_\_\_

TELEPHONE: \_\_\_\_\_

EMAIL: \_\_\_\_\_

SHIPPING ADDRESS: \_\_\_\_\_

## ITEM SPECIFICATIONS

SUIT MODEL: \_\_\_\_\_ ORDER DATE: \_\_\_\_\_



## WORK REQUESTED

Please give us a detailed description of the issue / work requested

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## NEW MEASUREMENTS - Please insert new measurements of the parts that needs alterations

Measurement diagrams showing various body parts and their corresponding measurement points (1-28) on a mannequin. The diagrams include:

- Diagram 1: Back view of a mannequin with measurements 1-18.
- Diagram 2: Front view of a mannequin with measurements 9, 10, 11, 19, 20, 21.
- Diagram 3: Side view of a mannequin with measurement 7.
- Diagram 4: Back view of a mannequin with measurements 22, 23.
- Diagram 5: Front view of a mannequin with measurement 24.
- Diagram 6: Side view of a mannequin with measurement 25.
- Diagram 7: Front view of a mannequin with measurement 26.
- Diagram 8: Side view of a mannequin with measurement 27.
- Diagram 9: Foot measurement diagram with measurement 28.

Date:
Suit Model:
Name:
Male/Female:
Height:
Weight:

## PHOTO UPLOAD - MANDATORY

Please attach photos of the item correctly worn. We request a full body picture from the front and from the back sides, plus detailed photos of the part(s) that needs to be repaired. Photos have to be sent by email together with this form.